

Narrandera Ex-Servicemen's Club LTD

RESPONSIBLE SERVICE OF ALCOHOL POLICY



OBJECTIVE

At Narrandera Ex-Servicemen's Club, we would like all of our customers and staff to enjoy a safe and secure environment. To maintain this environment, we are committed to the responsible service of alcohol and have a House Policy supporting our commitment.

The Clubs bars and restaurant are available for your enjoyment. The vast majority of our customers are very considerate of their environment and fellow customers. On occasions however, some customers may over-indulge and it may become necessary for staff to enforce policies in accordance with the Liquor Act 2007 (NSW) and related legislation and regulations

Responsible Drinking

We would like all of our customers to have an enjoyable and safe experience while at Narrandera Ex-Servicemen's Club.

Our policy:

Our policy includes the following key principles:

- Narrandera Ex-Servicemen's Club has the right to refuse entry to people who may be considered to be under the influence of alcohol and displaying signs of drunkenness.
- The supply of alcohol on the premises to juveniles (under 18 years of age), or drunk customers, is not permitted.
- The consumption of alcohol on the premises by juveniles, or drunk customers, is not permitted.
- Narrandera Ex-Servicemen's Club discourages practices that lead to excessive or rapid consumption of alcohol.

Trained Staff

Narrandera Ex-Servicemen's Club bar staff, door staff and supervisors are entrusted to maintain a safe and enjoyable environment for customers and staff at all times, and will take necessary action to ensure this policy is enforced.

Juveniles:

Under the **Liquor Act 2007** it is an offence:

- To sell or supply liquor to a person under the age of 18 years on licensed premises; or
- To a person under the age of 18 years to purchase, or attempt to purchase, liquor on licensed or premises.

Look out for signs of intoxication

The following behavioural patterns may be recognised as reasonable indications of excessive alcohol consumption:

- Anti-social, loud, boisterous or disorderly conduct
- Displays of aggression or physical violence
- Loss/lack of coordination and unsteadiness on feet, falling down, bumping into fellow customers, furniture or fixtures
- Decreased alertness, slurred or rambling speech, falling asleep or glazed eyes.

Plan ahead

If you are planning a visit to the Club and wish to enjoy alcoholic beverages, we strongly advise that you consider catching a taxi, getting a lift from a friend, or nominating a 'designated driver' in advance.

The Club provides a Courtesy Bus for your convenience. We encourage you to make use of this service.

Phone: 6959 1266

Narrandera Taxi Cabs are also on hand to provide transport.

Contact details: 6959 2050 or 131 008

Getting Help

Need more information?

Narrandera Ex-Servicemen's Club is committed to the responsible service of alcohol*. If you believe your alcohol consumption could become a problem, or if you are experiencing physical or emotional problems related to the consumption of alcohol, help is available. The Alcohol and Drug Information Service provides telephone counselling 24 hours a day, seven days a week. This is a free, anonymous and confidential service.

National Service Directories ADIS: Alcohol and Drug Information Service 1800 422 599 (outside Sydney)